

**CITY PLANNING COMMISSION  
REGULAR MEETING AGENDA  
THURSDAY, MAY 13, 2021 after 8:30 a.m.  
(via TELECONFERENCE)**

**Meeting presentations will be made available here (<https://tinyurl.com/CPC5-13-21>) May 10, 2021.  
Compliant Day of Submissions will be added to this drive as they are received.**

Samantha Millman, President  
Caroline Choe, Vice President  
Jenna Hornstock, Commissioner  
Helen Leung, Commissioner  
Yvette López-Ledesma, Commissioner  
Karen Mack, Commissioner  
Dana Perlman, Commissioner  
Vacant, Commissioner  
Vacant, Commissioner

Vincent P. Bertoni, AICP, Director  
Kevin J. Keller, AICP, Executive Officer  
Shana M. M. Bonstin, Deputy Director  
Arthi L. Varma, AICP, Deputy Director  
Lisa M. Webber, AICP, Deputy Director

Cecilia Lamas, Commission Executive Assistant  
[cpc@lacity.org](mailto:cpc@lacity.org)  
(213) 978-1299

**POLICY FOR DESIGNATED PUBLIC HEARING ITEMS:**

**In conformity with the Governor's Executive Order N-29-20 (March 17, 2020) and due to concerns over COVID-19, the City Planning Commission meeting will be conducted using zoom webinar and telephonically.**

**CITY PLANNING COMMISSION MEETINGS CAN BE LISTENED TO BY DIALING (213) 621-2489 OR (818) 904-9450.**

**YOU CAN ALSO VIEW THE MEETING ONLINE VIA ZOOM AT: (<https://planning-lacity-org.zoom.us/j/81395804021>)  
AND USE MEETING ID: 813 9580 4021 AND MEETING PASSCODE: 237044.**

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located above or call **(213) 338 8477** or **(669) 900-9128** and use **Meeting ID No. 813 9580 4021** and then press #. Press # again when prompted for participant ID. You may use **meeting passcode: 237044**.

Pursuant to the Commission's general operating procedures, the Commission at times must necessarily limit the speaking times of those presenting testimony on either side of an issue that is designated as a public hearing item. In all instances, however, equal time is allowed for presentation of pros and cons of matters to be acted upon.

Written submissions are governed by Rule 4.3 of the City Planning Commission Rules and Operating Procedures which are posted online at <https://planning.lacity.org>, by selecting "About", "Commissioners", "City Planning Commission", and "Operating Procedures". However, please see revised submission guidelines below which have been modified in order to accommodate the conduct of the meeting telephonically.

**Initial Submissions**, not limited as to volume, must be received by the Commission Executive Assistant no later than by 4:00 p.m. on the Monday prior to the week of the Commission meeting. Materials must be emailed to [cpc@lacity.org](mailto:cpc@lacity.org). **Secondary Submissions** in response to a Staff Recommendation Report or additional comments must be received electronically no later than 48-hours before the Commission meeting. Submissions shall not exceed ten (10) pages, including exhibits, and must be submitted electronically to [cpc@lacity.org](mailto:cpc@lacity.org). Photographs do not count toward the page limitation. **Day of Hearing Submissions** within 48 hours of the meeting, up to and including the day of the meeting are limited to 2 pages plus accompanying photographs and must be submitted electronically to [cpc@lacity.org](mailto:cpc@lacity.org). Submissions that do not comply with these rules will be stamped "**File Copy. Non-Complying Submission.**" Non-complying submissions will be placed into the official case file, but they will not be delivered to or considered by the Commission, and will not be included in the official administrative record for the item at issue.

The Commission may RECONSIDER and alter its action taken on items listed herein at any time during this meeting or during the next regular meeting, in accordance with the Commission Rules and Operating Procedures and provided that the Commission retains jurisdiction over the case. If a Commission meeting is canceled or adjourned due to lack of quorum, all remaining agenda items shall be continued to the next regular meeting or beyond as long as the continuance is within the legal time limits of the case or cases.

**Requests for reasonable modification or accommodation from individuals with disabilities**, consistent with the Americans with Disabilities Act can be made by contacting the Commission Executive Assistant at (213) 978-1299 or by email at [cpc@lacity.org](mailto:cpc@lacity.org) no later than three working days (72 hours) prior to the meeting. For Telecommunication Relay Services for the hearing impaired, please see the information located on the last page of this agenda.

If you challenge these agenda items in court, you may be limited to raising only those issues you or someone else raised at the public hearing agenzized here, or in written correspondence on these matters delivered to this agency at or prior to the public hearing.

[Type here]

If you seek judicial review of any decision of the City pursuant to California Code of Civil Procedure Section 1094.5, the petition for writ of mandate pursuant to that section must be filed no later than the 90th day following the date on which the City's decision became final pursuant to California Code of Civil Procedure Section 1094.6. There may be other time limits which also affect your ability to seek judicial review.

Agendas and Adopted Minutes are available on line at <http://planning.lacity.org>, by selecting "About", "Commissions, Boards & Hearings", filter by "City Planning Commission". For additional information regarding the format of this telephonic public meeting, please visit our website at <http://planning.lacity.org>.

If you would like to receive a determination letter for any item on today's agenda, please email your request to [cpc@lacity.org](mailto:cpc@lacity.org). Please include your contact information (email or mailing address) and the case number associated with the item.

**Información en español acerca de esta junta puede ser obtenida llamando al (213) 978-1300. Servicios de traducción al español están disponibles, de ser solicitados con un mínimo de 72 horas de anticipación, en todas las juntas de la comisión.**

1. **DIRECTOR'S REPORT AND COMMISSION BUSINESS**

- Update on City Planning Commission Status Reports and Active Assignments
  - LACP Report on City Council Actions for Entitlement Cases Considered by the CPC
- Legal actions and issues update
- Other Items of Interest
- Advance Calendar
- Commission Requests
- Meeting Minutes – April 22, 2021

2. **NEIGHBORHOOD COUNCIL POSITION STATEMENTS ON AGENDA ITEMS**

Presentation by Neighborhood Council representatives on any Neighborhood Council resolution, or community impact statement filed with the City Clerk, which relates to any agenda item listed or being considered on this agenda. The Neighborhood Council representative shall provide the Board or Commission with a copy of the Neighborhood Council's resolution or community impact statement by email to [cpc@lacity.org](mailto:cpc@lacity.org). At the Chair's discretion, presentations of Neighborhood Councils on any matter listed on the agenda for this Commission meeting may be taken at the time the agenda item is taken for consideration.

3. **GENERAL PUBLIC COMMENT**

The Commission shall provide an opportunity in open meetings for the public to address it **on non-agenda items**, for a cumulative total of up to thirty (30) minutes, on items of interest to the public that are within the subject matter jurisdiction of the Commission.

Members of the public who wish to participate in the meeting and offer public comment to the City Planning Commission, can either access the link located at the top of this agenda or call **(213) 338-8477** or **(669) 900-9128** and use **Meeting ID No. 813 9580 4021** and then press #. Press # again when prompted for participant ID. You may use **meeting passcode: 237044**.

4. **RECONSIDERATIONS**

- a. **MOTIONS TO RECONSIDER** - The Commission may make a motion to reconsider a Commission Action on any agenda items from its previous meeting, consistently with the Commission Rule 8.3, provided the Commission retains jurisdiction over the matter.
- b. **MERITS OF ANY ITEM THE COMMISSION HAS VOTED TO RECONSIDER** – If a majority of the Commission has approved a motion to reconsider a Commission Action, the Commission may address the merits of the original Commission Action.

5. **CONSENT CALENDAR (5a)**

Consent Calendar items are considered to be not controversial and will be treated as one agenda item. The Consent Calendar will be enacted by one motion. There will be no separate discussion of these items unless the item is removed from the Consent Calendar, in which event the item will be considered as time allows on the regular agenda.

- 5a. **CPC-2020-0946-DB-MCUP-HCA**  
CEQA: ENV-2020-0947-CE  
Plan Area: West Los Angeles

Council District: 5 – Koretz  
\*\*Last Day to Act: 05-16-21

**PUBLIC HEARING** – Completed March 3, 2021

**PROJECT SITE:** 9224 West Pico Boulevard

**PROPOSED PROJECT:**

Redevelopment of a single-story commercial property into a seven-story, 89-foot mixed use building with 9,440 square feet of ground floor restaurant and retail space and 64 dwelling units, eight of which will be set aside for Very Low Income households. All units will be designated for supportive housing for individuals with Intellectual and Developmental Disabilities (“IDD”). A total of 55 parking spaces will be provided at-grade and across two subterranean levels with access provided via the 20-foot public alley to the south. The total floor area of the proposed building will be approximately 66,081 square feet.

**REQUESTED ACTIONS:**

- 1. Pursuant to CEQA Guidelines, Section 15332, Class 32, an Exemption from CEQA, and that there is no substantial evidence demonstrating that an exception to a categorical exemption pursuant to CEQA Guidelines, Section 15300.2 applies;
- 2. Pursuant to Section 12.24 W.1 of the Los Angeles Municipal Code (LAMC), a Main Conditional Use Permit to allow the sale and dispensing of a full line of alcoholic beverages for on-site consumption in conjunction with three or more restaurant establishments;
- 3. Pursuant to LAMC Section 12.24 S, a 20 percent reduction in the required amount of commercial parking to allow for 48 spaces in lieu of the otherwise required 60 spaces;
- 4. Pursuant to LAMC Section 12.22 A.25, a Density Bonus for a Housing Development with a total of 64 units, of which eight units, or 16 percent of the base density, will be set aside for Very Low Income households, along with the following Off-Menu Incentives and Waivers of Development Standards:
  - a. An Off-Menu Incentive to allow a maximum floor area ratio of 3.87 to 1 in lieu of the otherwise permitted 1.5 to 1 pursuant to LAMC Section 12.21.1 A;
  - b. An Off-Menu Incentive to allow a zero-foot rear yard in lieu of the otherwise required 19 feet pursuant to LAMC Section 12.10 C.3 in order to permit occupiable residential open space in the rear yard at the second floor;
  - c. An Off-Menu Incentive to allow a maximum height of 89 feet in lieu of the otherwise permitted 45 feet in the C4-1VL-O Zone pursuant to LAMC Section 12.21.1 A;
  - d. An Off-Menu Waiver to allow for 12 residential parking spaces in lieu of the otherwise required 64 parking spaces pursuant to LAMC Section 12.21 A.4; and

- e. An Off-Menu Waiver to allow for a 400 square foot commercial loading zone in lieu of the otherwise required 600 square foot loading zone pursuant to LAMC Section 12.21 C.6.

**Applicant:** Cornerstone Housing for Adults with Disabilities  
Representative: Dana Sayles, three6ixty

**Staff:** Esther Ahn, City Planner  
[esther.ahn@lacity.org](mailto:esther.ahn@lacity.org)  
(213) 978-1486

- 6. **CPC-2017-3251-TDR-MCUP-SPR**  
CEQA: ENV-2016-4630-EIR; SCH. No. 2017121047  
Plan Area: Central City  
Related: VTT-74531-CN and ZA-2017-4845-ZAI

Council District: 14 – De León  
\*\*Last Day to Act: 05-13-21  
Continued from: 03-12-20,  
05-14-20, 06-25-20,08-27-20,  
11-19-20, 12-17-20

**PUBLIC HEARING** – Completed January 15, 2020

**PROJECT SITE:** 1033 – 1057 South Olive Street

**PROPOSED PROJECT:**

Construction and operation of a 70-story mixed-use high-rise development, with up to 751,777 square feet of floor area on a 38,097 square foot site. The Project would include up to 794 residential units, 12,504 square feet of ground-floor commercial (restaurant/retail) uses, a ground-floor public plaza, and residential open space amenities. The Project would have a maximum height of 810 feet, with a 61-story tower above a nine-level podium. Eight podium levels would be automobile parking and would be partially wrapped with residential units. The Project would also have six subterranean levels of parking (depth of 70 feet) and would require the excavation and export of approximately 89,713 cubic yards of soil. Five existing single-story commercial buildings containing 35,651 square feet of floor area would be removed from the Project Site. The Project is a certified Environmental Leadership Development Project (ELDP).

**REQUESTED ACTIONS:**

1. Pursuant to CEQA Guidelines Sections 15162 and 15164, in consideration of the whole of the administrative record, that the Project was assessed in the previously certified 1045 Olive Project Environmental Impact Report No. ENV-2016-4630-EIR (SCH No. 2017121047), certified on February 7, 2020, and no subsequent EIR, negative declaration, or addendum is required for approval of the Project;
2. Pursuant to Section 14.5.6 of the Los Angeles Municipal Code (LAMC), a Transfer of Floor Area Rights (FAR) for the transfer of greater than 50,000 square feet of floor area, to allow for the transfer of up to 523,195 square feet of floor area for a Transit Area Mixed Use Project, from the City of Los Angeles Convention Center (Donor Site), located at 1201 South Figueroa Street, to the Project Site (Receiver Site), thereby permitting a maximum 13:1 FAR in lieu of the otherwise permitted 6:1 FAR;
3. Pursuant to LAMC Section 12.24 W.1, a Main Conditional Use Permit to allow for the sale and dispensing of a full line of alcoholic beverages for on-site consumption at up to ten establishments; and
4. Pursuant to LAMC Section 16.05, a Site Plan Review to allow construction of a proposed development project which will create an increase of more than 50 dwelling units.

**Applicant:** 1045 Olive, LLC  
Representative: Cindy Starrett, Latham and Watkins

**Staff:** Jason McCrea, Planning Assistant  
[jason.mccrea@lacity.org](mailto:jason.mccrea@lacity.org)  
(213) 847-3672

- 7. [CPC-2019-7393-CA](#) Council District: 11 – Bonin; 15 – Buscaino  
 CEQA: ENV-2019-7394-ND \*\*Last Day to Act: N/A  
 Plan Area: Brentwood – Pacific Palisades; Venice; Continued from: 02-25-21  
 Palms – Mar Vista – Del Rey; Westchester – Playa Del Rey;  
 San Pedro; Wilmington – Harbor City

**PUBLIC HEARING** – Completed July 8, 2020

**PROJECT SITE:**

The Project area includes the Coastal Zone Area located within the Brentwood – Pacific Palisades, Venice, Palms – Mar Vista – Del Rey, Westchester – Playa Del Rey, San Pedro and Wilmington – Harbor City Community Plans in the City of Los Angeles.

**PROPOSED PROJECT:**

An ordinance to add a code section to the Los Angeles Municipal Code (LAMC) to implement California Government Code Section 65590-65590.1, also known as the Mello Act. The Mello Act seeks to preserve and expand the number of affordable dwelling units in the Coastal Zone in the State of California. The ordinance replaces the process and project review requirements of existing Interim Administrative Procedures (IAP) for projects that result in demolition, loss, or conversion of Residential Units and/or the development of new Residential Units in the Coastal Zone. The ordinance will also establish the Coastal Zone Affordable Housing Trust Fund to allow in lieu fees related to the Mello Act.

**REQUESTED ACTIONS:**

1. Pursuant to CEQA Guidelines Section 15074(b), consideration of the whole of the administrative record, including the Negative Declaration, No. ENV-2019-7394-ND (“Negative Declaration”), and all comments received, that there is no substantial evidence that the Project will have a significant effect on the environment;
2. Pursuant to Section 12.32 of the Los Angeles Municipal Code, recommend approval of the Mello Act Ordinance (Exhibit B);
3. Adopt the staff report as the Commission report on the subject; and
4. Adopt the Findings.

**Applicant:** City of Los Angeles

**Staff:** Christine Saponara, Senior City Planner  
[christine.saponara@lacity.org](mailto:christine.saponara@lacity.org)  
(213) 978-1363

- 8. [ENV-2020-6266-SCEA](#) Council District: 13 – O’Farrell  
 Plan Area: Silver Lake – Echo Park – Elysian Valley \*\*Last Day to Act: N/A  
 Related Case: DIR-2020-6265-TOC-SPR-VHCA

**PUBLIC HEARING REQUIRED**

**PROJECT SITE:** 2217 – 2235 West Sunset Boulevard;  
2216 – 2218 West Elsinore Street; 1121 North Mohawk Street

**PROPOSED PROJECT:**

Demolition of existing commercial and residential structures and the construction, use and maintenance of a new 160,425 square-foot, seven story, 176-unit residential project with 18 units for Extremely Low Income Households (ELI), and a maximum height of 79 feet. The Project includes 203 automobile parking spaces, and 125 bicycle parking spaces.



**REQUESTED ACTIONS:**

1. Find, pursuant to Public Resources Code (PRC) Section 21155.2, after consideration of the whole of the administrative record, including the SB 375 Sustainable Communities Environmental Assessment, No. ENV-2020-6266-SCEA ("SCEA"), and all comments received, [after imposition of all mitigation measures, if applicable] there is no substantial evidence that the project will have a significant effect on the environment;
2. Find that the City Planning Commission held a hearing on and adopted the SCEA on May 13, 2021 pursuant to PRC Section 21155.2(b);
3. Find that the Project is a transit priority project pursuant to PRC Section 21155 and the Project has incorporated all feasible mitigation measures, performance standards, or criteria set forth in prior EIR(s), including SCAG's 2016-2040 RTP/SCS and 2020-2045 RTP/SCS Program Environmental Impact Reports (EIRs);
4. Find that all potentially significant effects required to be identified in the initial study have been identified and analyzed in the SCEA;
5. Find with respect to each significant effect on the environment required to be identified in the initial study for the SCEA, changes or alterations have been required in or incorporated into the Project that avoid or mitigate the significant effects to a level of insignificance or those changes or alterations are within the responsibility and jurisdiction of another public agency and have been, or can and should be, adopted by that other agency;
6. Find that the SCEA reflects the independent judgment and analysis of the City;
7. Find the mitigation measures have been made enforceable conditions on the Project; and
8. Adopt the SCEA and the Mitigation Monitoring Program prepared for the SCEA.

**Applicant:** Michael Sorochinsky, CEI Sunset, LLC  
 Representative: Dave Rand & Alix Wisner, Armbruster, Goldsmith, & Delvac, LLP

**Staff:** Obiamaka Ude, Planning Assistant  
[obiamaka.ude@lacity.org](mailto:obiamaka.ude@lacity.org)  
 (213) 978-1394

9. [VTT-82618-CN-1A](#) Council District: 4 – Raman  
 CEQA: ENV-2019-1736-SCPE \*\*Last Day to Act: 05-13-21  
 Plan Area: Wilshire  
 Related Case: ZA-2019-1744-CU-MCUP-SPR-TOC-1A

**PUBLIC HEARING REQUIRED**

**PROJECT SITE:** 623 – 671 South La Brea Avenue

**PROPOSED PROJECT:**

Demolition of the existing commercial buildings and the construction, use, and maintenance of a new eight-story, 201,123 square foot mixed-use building with 121 residential dwelling units; 125 hotel guest rooms; 13,037 square feet of commercial space; and a total of 10,921 square feet of open space. The proposed Project will include a total 18 dwelling units set aside for Extremely Low Income Households (or 15 percent of the proposed density) and one unit set aside for Moderate Income Households. The building will be constructed with seven residential and hotel levels above one level of ground floor parking, residential and hotel lobbies and commercial uses, and two levels of subterranean parking. The Project will provide 185 vehicular parking spaces within one level of ground floor and two levels of subterranean parking.

**APPEAL:**

An appeal of the October 22, 2020, Deputy Advisory Agency’s Determination which:

1. Approved, pursuant to Section 17.03 of the Los Angeles Municipal Code, a Vesting Tentative Tract Map No. 82618-CN (map date-stamped March 22, 2019) located at 623 – 671 South La Brea Avenue, for the subdivision of 12 lots into five commercial condominium units, including one residential condominium with 121 dwelling units, one hotel condominium with 125 guest

rooms, two commercial retail condominiums, and one parking condominium, in the Wilshire Community Plan; and

- 2. Adopted the Conditions of Approval and Findings.

**Applicant:** Gidi Cohen, La Brea Bliss, LLC  
Representative: Dana Sayles, Three6ixty

**Appellants:** Margaret Flores, Maya Barron & UNITE HERE Local 11  
Representative: Jordan Sisson, Law Offices of Gideon Kracov

**Staff:** Michelle Carter, City Planning Associate  
[michelle.carter@lacity.org](mailto:michelle.carter@lacity.org)  
(213) 978-1262

- 10. [ZA-2019-1744-CU-MCUP-SPR-TOC-1A](#)  
CEQA: ENV-2019-1736-SCPE  
Plan Area: Wilshire  
Related Case: VTT-82618-CN-1A

Council District: 4 – Raman  
\*\*Last Day to Act: 05-13-21

**PUBLIC HEARING REQUIRED**

**PROJECT SITE:** 623 – 671 South La Brea Avenue

**PROPOSED PROJECT:**

Demolition of the existing commercial buildings and the construction, use, and maintenance of a new eight-story, 201,123 square foot mixed-use building with 121 residential dwelling units; 125 hotel guest rooms; 13,037 square feet of commercial space; and a total of 10,921 square feet of open space. The proposed Project will include a total 18 dwelling units set aside for Extremely Low Income Households (or 15 percent of the proposed density) and one unit set aside for Moderate Income Households. The building will be constructed with seven residential and hotel levels above one level of ground floor parking, residential and hotel lobbies and commercial uses, and two levels of subterranean parking. The Project will provide 185 vehicular parking spaces within one level of ground floor and two levels of subterranean parking.

**APPEAL:**

An appeal of the January 15, 2021, Zoning Administrator’s Determination which:

- 1. Approved, pursuant to Section 12.22 A.31 of the Los Angeles Municipal Code (LAMC), an 80 percent increase in density consistent with the provisions of the Transit Oriented Communities Affordable Housing Incentive Program along with the following two incentives for a Tier 4 project with a total of 121 dwelling units, including 14 units reserved for Extremely Low Income (ELI) Household occupancy for a period of 55 years;
  - a. Setbacks. To permit the use of all of the yard requirements for the RAS3 Zone; and
  - b. Open Space. To permit a 25 percent reduction in the required open space;
- 2. Approved, pursuant to LAMC Section 12.24 W.1, a Main Conditional Use to allow the sale and dispensing of a full line of alcoholic beverages for on-site and off-site consumption;
- 3. Approved, pursuant to LAMC Section 12.24 W. 24, a Conditional Use to permit a hotel within 500 feet of a residential Zone;
- 4. Conditionally Approved, pursuant to LAMC Section 16.05, a Site Plan Review for the construction, use and maintenance of a new, eight-story, mixed-use building with 121 dwelling units, 125 hotel guestrooms, and 13,037 square feet of commercial space in the C2-1 Zone; and
- 5. Adopted the Conditions of Approval and Findings.

**Applicant:** Gidi Cohen, La Brea Bliss, LLC  
Representative: Dana Sayles, Three6ixty

**Appellant(s):** Margaret Flores, Maya Barron & UNITE HERE Local 11  
Representative: Jordan Sisson, Law Offices of Gideon Kracov

Alyssa Ashton Shah, Jaxon LLC, Design Mix Furniture  
Representative: James O'Sullivan, Fix the City Inc.

**Staff:** Michelle Carter, City Planning Associate  
[michelle.carter@lacity.org](mailto:michelle.carter@lacity.org)  
(213) 978-1262

The next meeting of the City Planning Commission  
will be held at **8:30 a.m. on Thursday, May 27, 2021**

\*\*Pursuant to Mayor Garcetti's Emergency Order issued on March 21, 2020, which was subsequently extended on April 17, 2020, the time to act on this item has been tolled for the duration of the local emergency period. Please note that other State law provisions may also apply.

**Notice to paid Representatives:**

If you are compensated to monitor, attend, or speak at this meeting, City law may require you to register as a lobbyist and report your activity. See Los Angeles Municipal Code §§ 48.01 et seq. More information is available at [ethics.lacity.org/lobbying](http://ethics.lacity.org/lobbying). For assistance, please contact the Ethics Commission at (213) 978-1960 or [ethics.commission@lacity.org](mailto:ethics.commission@lacity.org).

**Reasonable Accommodations Consistent with Federal and State Law and  
California Governor's Executive Order N-29-20**

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodations to ensure equal access to its programs, services and activities. Sign language interpreters, assistive listening devices, or other auxiliary aids and/or services may be provided upon request. To ensure availability, your request should be received no later than three working days (72 hours) in advance of the need. For more information please call the Commission Executive Assistant at (213) 978-1299 or by e-mail at [cpc@lacity.org](mailto:cpc@lacity.org).

**Telecommunication Relay Services**

Telephone communication is one of the most important forms of communication in society today. Due to advancements in technology, telephone devices have evolved with new services and capabilities. Individuals who are deaf and hard of hearing, and individuals with a speech disability are following these trends and are rapidly migrating to more advanced telecommunications methods, both for peer-to-peer and third-party telecommunications relay service (TRS) communications.

Telecommunications Relay Service is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico and the U.S. territories for local and/or long distance calls. TRS providers - generally telephone companies - are compensated for the costs of providing TRS from either a state or a federal fund. There is no cost to the TRS user.

What forms of TRS are available? There are several forms of TRS, depending on the particular needs of the user and the equipment available: TRS includes: Text to Voice TIY-Based TRS; Speech-to-Speech Relay Service; Shared Non-English Language Relay Service; Captioned Telephone Relay Service; Internet Protocol Relay Service; and Video Relay Service. Please visit this site for detail descriptions, <https://www.fcc.gov/consumers/guides/telecommunications-relay-service-trs>.

Don't hang up! Some people hang up on TRS calls because they think the CA is a telemarketer. If you hear, "Hello. This is the relay service..." when you pick up the phone, please don't hang up! You are about to talk, through a TRS provider, to a person who is deaf, hard-of-hearing, or has a speech disability.

For more information about FCC programs to promote access to telecommunications services for people with disabilities, visit the FCC's Disability Rights Office website.